



Guidelines for Visitors

All residents may schedule their own plans with family and friends to visit as often as they would like only in a resident's home at Smith Crossing between 10am and 8pm. For social distancing currently recommended by the Illinois Department of Public Health, we suggest only two guests at a time to visit with assisted living, memory care, rehab and skilled nursing care residents.

Smith Crossing's policies protect residents, employees and visitors

Smith Crossing follows the guidelines published by the CDC, CMS and the Illinois and Will County Departments of Public Health.

Even with fully vaccinated residents, staff members and third-party providers, Smith Crossing conducts regularly scheduled PCR tests for residents in all our healthcare settings as well as for staff members and others who work throughout our community. We also schedule rapid tests for residents and staff members, who begin to experience symptoms associated with COVID-19.

Requirements while you are at Smith Crossing

To mitigate the spread of COVID-19, Smith Crossing requires your cooperation with the following practices

- **Stay home if you are experiencing even one symptom associated with the virus or may have been exposed to someone with COVID-19**
- Arrive at Smith Crossing wearing your own tight-fitting face mask that covers your nose and mouth and continue to wear it in all common areas
- Stop in the entranceway to sanitize your hands before proceeding to the reception desk
- Register with the receptionist for COVID-19 screening questions
- Observe 6-foot social distancing and proceed directly to your destination
- Continue to wear a mask for your entire visit
- Cooperate with a staff member, who ensures CDC and our protocols are followed during your entire visit, or risk being refused entrance or escorted from the premises if you do not comply

If you experience symptoms of COVID-19 within three days of visiting Smith Crossing, immediately call 708-326-2300 and ask for the administration office.

Thank you for your cooperation. If you have any questions or suggestions, please send an email to COVID19SmithCrossing@SmithSeniorLiving.org.

Effective March 10, 2022