



March 2, 2021

Dear Smith Crossing Family,

It is so wonderful to see so many families and friends here spending time with their loved ones. We remain optimistic about our cautious reopening plans but remind everyone that even a single incidence of COVID-19 among residents and staff members would require us to temporarily suspend some gatherings. We appreciate your understanding that our highest priority is the safety and well-being of everyone who lives and works at Smith Crossing.

More plans for indoor visits on the horizon

We are refining our plan to expand indoor visit locations for assisted living and skilled nursing care residents during the week of March 8. For this week, please continue to get together in the booths we constructed a few months ago.

Please comply with our safety requirements to wear a mask at all times and to observe social distancing, and review our comprehensive list of *Guidelines for Visitors* posted on our website.

Updated schedule for independent living residents

With a 40 percent capacity for the Dining Room approved, residents can

- Make reservations for three or four people to be seated together when they call the Receptionist
- Reduce the possibility of too many people waiting by choosing to be seated at 4:30pm, 5pm or 5:30pm
- Call extension 2317 to order meals for pick-up and deliveries at 4:15pm and 5:45pm

This Friday between 4 and 5pm, we celebrate the grand reopening of The Oak Room with celebrity bartender Ed Bagdon, a specialty drink for the occasion and a great selection of appetizers. Because The Oak Room only can accommodate 25 people now, residents should make their reservations to party there by signing up at the Reception Desk.

In addition to The Oak Room, there is plenty of room for Friday's party also convening in the Community Hall and Great Room.

Starting on March 6, The Oak Room serves residents from 4 until 6pm on Wednesdays, Fridays and Saturdays. And for the near future, residents will order from a menu during our Sunday brunch from 11am until 4pm. ►

More to do and enjoy

Residents' activity calendars for this month include more in-person groups with some gatherings including as many as 25 residents when they meet in large rooms. Reservations and following all our precautions to protect ourselves and each other are required.

Entertainers are being scheduled to perform on our campus. And our Smith Crossing bus is making scheduled shopping trips.

In addition, Channels 36 and 95 still provide a wonderful array of fitness, entertainment and movies to enjoy.

Test results and recovery updates

All 112 staff members received negative results for tests they took on Tuesday, February 23.

This morning, we began a monthly testing schedule for residents in our healthcare settings; this afternoon, we completed weekly tests for all employees.

Transition for reopening continues

As we make progress in bringing together our extended Smith Crossing family and as the incidence of new cases declines, we think the time is right to change the frequency of my regularly scheduled letters to bi-weekly. To keep residents informed, I have scheduled my Channel 36 programs with residents on Wednesdays, March 10 and 24.

Of course, if and when there is any time-sensitive news, we will share it with you through our established channels of communication.

We encourage you to share suggestions and to ask questions. Send them to COVID19SmithCrossing@SmithSeniorLiving.org so a staff member can respond quickly and directly to you.

Seeing so many residents enjoying time together certainly lifts our spirits. We know there are big smiles behind those masks!

Sincerely,

Amanda Mauceri

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Executive Director