



## **Guidelines for Visitors**

At Smith Crossing, we faithfully follow all basic precautions to mitigate spreading COVID-19—even though the majority of our residents are fully vaccinated and our community is in Phase 4 of the Restore Illinois Plan.

Please comply with guidelines from the Will County and Illinois Departments of Public Health regarding indoor visits with residents.

### **INDOOR VISITS**

#### ***With skilled nursing care and assisted living residents***

Two visitors, who are from the same household, can plan a 45-minute visit in a specially designed booths near the Reception Desk. We plan to expand options for places to visit during the week of March 8.

Contact Mary De Paola at [MDePaola@smithseniorliving.org](mailto:MDePaola@smithseniorliving.org) or 708-326-2305 at least 72 hours in advance. Be prepared to provide the names and phone numbers of each visitor.

All visitors must

- Respond to a pre-screening call 24 hours prior to their visit and answer questions which must meet CDC standards to allow a visit
- Arrive at Smith Crossing wearing their own face mask covering their nose and mouth and continue wearing a mask for their entire visit
- Register with the Receptionist for a non-contact temperature check and sanitize their hands
- Not eat or drink during a visit because it requires removing a mask
- Observe 6-foot social distancing between each person during a visit
- Conform to Chicago's travel advisories
- Cooperate with a Smith Crossing staff member who ensures CDC protocols are followed at the beginning of and during a visit

In you experience symptoms of COVID-19 within three days of visiting Smith Crossing, immediately call 708-326-2300 and ask for the administration office.

#### ***With independent living residents***

Residents and their guests make their own plans to visit in apartments and villas and are expected to follow all the requirements listed on this page.

***Effective March 2, 2021***