



July 14, 2020

Dear Smith Crossing Family,

On today and Wednesday of this week, we again are conducting weekly testing for close to 200 people, including all employees.

On Tuesday and Wednesday, July 21 and 22, Smith Crossing will administer the next required tests for all residents in assisted living, memory care and skilled nursing care. Of course, we encourage independent living residents to voluntarily schedule a test for any reason. Our testing protocol is mandated by the Will County and Illinois Departments of Public Health.

Because we have achieved 14 consecutive days since our last new case of COVID-19, our assisted living residents again can enjoy their communal dining, activities for groups fewer than 10, visits to the salon and scheduled outdoor visits with families.

The assisted living resident, who tested positive, remains self-quarantined in that person's apartment. This individual was most recently tested on Tuesday, July 7, and must receive two consecutive negative results before joining community programs.

*When we reach 28 consecutive days without two or more new incidences of the virus, we will schedule test monthly for residents monthly and bi-weekly for employees.*

***Gratitude for your cooperation***

As we see the number of cases of the virus spiking in so many States in our country, we remain cautious that we do everything in our power to abate COVID-19. We believe your gracious collaboration with our staff to schedule outdoor family visits and to minimize all contact with possible sources of the virus benefits everyone who cares about the Smith Crossing family. Thank you.

We have adopted the City of Chicago's quarantine program and applied it to visitors, residents and employees. When visitors are screened 24 hours before they arrive on campus, they now will be asked if they have visited any of the "hot spot" States.

As of today, those 15 States include Alabama, Arkansas, Arizona, California, Florida, Georgia, Idaho, Louisiana, Mississippi, North Carolina, Nevada, South Carolina, Tennessee, Texas and Utah. Starting July 17, the Order also applies to Iowa and Oklahoma. Click here to link to this list updated every Tuesday.

<<https://www.chicago.gov/city/en/sites/covid-19/home/emergency-travel-order.html>>.

Families of skilled nursing care and assisted living residents should continue to schedule outdoor visits with Mary DePaolo by calling 708-326-2305.

I have learned some independent living residents give their fobs to family members. If you have done so, please stop this practice. No visitors, including family members, are allowed in our building. Our building remains closed to everyone except residents and staff members.

We also enforce all our safety rules including wearing a face mask that covers a person's nose, observing six-foot social distancing, washing hands, limiting all groups to fewer than 10.

Based on CDC's recommendations, Smith Crossing recommends residents continue to rely on televised religious services.

### ***More ways to socialize***

We have added tents in the IL Patio Terrace for dining and the IL parking lot to provide shade for entertainment and games. Outdoor entertainment continues for all residents in their designated areas.

This past Sunday afternoon, we opened the Dining Room for independent living residents. We appreciate your patience, while our kitchen and service staff members work diligently to return the spirit of hospitality which is synonymous with Smith Crossing.

We realize it takes time to make new behavior habits. So we remind residents to ask the hostess if they have any questions about what is required to dine with others.

We are pleased residents are ordering some of The Oak Room's popular grab-and-go libations and menu items on Wednesdays from 3 until 6pm. This is a reminder that Marquette Bank will be in the IL Lobby on Wednesday, July 15, please sign up for your appointment at the Reception

Desk. Also for a variety of reasons, we are rescheduling the bus trip originally planned last week. Please call me at 708-326-2326 to reserve your place for our first bus trip for essential shopping.

We also are completing plans so Smith Crossing can offer more groups of 10 or fewer fitness classes, educational programs and movies in the theater. All of these expanded programs require our independent living community remains free of COVID-19.

We adhere to all guidelines published by Centers for Disease Control and Prevention, Illinois and Will County Departments of Public Health, and Centers for Medicare & Medicaid Services.

We know that following all the precautions prescribed by these agencies improves the reliability of all our safety measures for our entire Smith Crossing family. So, we continue to screen all staff members before and during each shift.

***Please share your ideas***

Please write to [COVID19SmithCrossing@SmithSeniorLiving.org](mailto:COVID19SmithCrossing@SmithSeniorLiving.org) so our senior staff member, who monitors your questions, ideas and suggestions, can ask our appropriate colleague to respond to you.

While we strive to return to the way of life that we love at Smith Crossing, I trust you will continue to participate fully in all the practices we institute to ensure a healthy reentry to community life. I welcome your suggestions about improving any of our programs and encourage you to tap the creativity which enlivens our community.

While the State of Illinois has moved into Phase 4, our community is more cautious because we are making decisions to keep you safe and healthy.

We appreciate your patience as all of us explore new ways of making life more enjoyable while keeping everyone safe. We believe we not only are doing what is best to keep COVID-19 out of Smith Crossing but also to comply with numerous, ever-changing health agencies' rules and regulations.

Very truly yours,

*Amanda Mauceri*

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Executive Director