



June 30, 2020

Dear Smith Crossing Family,

Last week, we tested close to 300 residents and staff members. We are still waiting for these results because the Illinois Department of Public Health reports its processing is backlogged due to the number of tests being administered.

This week, we will administer an approved, less invasive test that only uses a nostril nasal swab. The group to be tested includes close to 250 resident in skilled nursing care, memory care and assisted living as well as all employees. By doing so, we meet all the requirements of both Will County Department of Public Health and IDPH.

Even though our most recent report indicates all Smith Crossing residents and staff members remain free of COVID-19, we know that following all the precautions prescribed by these agencies ensures ultimate peace of mind for our entire Smith Crossing family.

### ***Summertime at Smith Crossing***

We are so pleased all our residents now participate in scheduled outdoor visits. Please be mindful a condition of these visits is that everyone complies with our safety rules including wearing a face mask that covers a person's nose, observing six-foot social distancing, washing hands and limiting all groups to fewer than 10.

Families of skilled nursing care and assisted living residents, please call Mary DePaolo at 708-326-2305. She will ask you questions about your possible symptoms for the virus and arrange a time for your visit.

Today, we began a new tradition at Smith Crossing: outdoor salon services which seven residents who live in our skilled nursing care wing are enjoying. This is one example of how we adhere to all regulations while finding safe ways for residents to enjoy more amenities of our community. Recently, our salon professionals seem to be among the most popular people on campus!

Independent living residents, who continue to make their own plans, are encouraged to stay on campus for all visits.

Smith Crossing continues to

- Serve grab-and-go libations and casual menu in The Oak Room on Wednesday from 3 until 6pm
- Organize even more activities and balance classes along with Bridge, Mahjong and Wii games for groups of 10 or fewer people
- Host more outdoor entertainment in all of our Courtyards

Please remember

- There are no drop-in visitations at this time
- Our building remains closed to everyone except residents and staff

Based on CDC's recommendations, Smith Crossing recommends residents continue to rely on televised religious services.

We value the guidance provided by Centers for Disease Control and Prevention, Illinois and Will County Departments of Public Health, and Centers for Medicare & Medicaid Services as we establish new reopening protocols. Our goal is to provide more opportunities for residents to enjoy each other's company and to spend more time with their families.

While we navigate the uncharted waters roiled by COVID-19, we also are evaluating some of Smith Crossing's operations as we are required to adjust many of the amenities and programs residents enjoy. Please be confident our goal is to provide a pleasing lifestyle and to be fiscally responsible.

As all of us enjoy the benefits of a revitalized social scene at Smith Crossing, we follow best practices because we

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any gatherings of more than 10 people or any field trips

Please write to [COVID19SmithCrossing@SmithSeniorLiving.org](mailto:COVID19SmithCrossing@SmithSeniorLiving.org) so our senior staff member, who monitors your questions, ideas and suggestions, can ask our appropriate colleague to respond to you.

Very truly yours,

*Amanda Mauceri*

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Executive Director