



June 23, 2020

Dear Smith Crossing Family,

I am grateful to report all our residents and staff members remain free of COVID-19. Still, we faithfully follow numerous precautions to keep the virus out of our community.

Current testing protocols

Today and Wednesday, we will meet the first step in Will County's current requirement to conduct tests for all residents, who live and work in our assisted living, memory care and skilled nursing care wings, and all staff no matter where they work.

Next week, we will repeat testing for this group to verify Smith Crossing has achieved a period of 14 consecutive days with no new occurrence of the virus. With this outcome, Smith Crossing will advance to monthly testing for these residents and employees.

Outdoor visits for everyone

We now can arrange outdoor visits for skilled nursing care residents and their families. All visits must be scheduled. Everyone is required to follow our safety rules including wearing a face mask, observing six-foot social distancing, washing their hands and limiting all groups to fewer than 10.

Families of skilled nursing care and assisted living residents, please call Mary DePaolo at 708-326-2305. She will ask you questions about your possible symptoms for the virus and arrange a time for your visit. We advise independent living residents, who continue to make their own plans, to stay on campus for all visits.

Please remember

- There are no drop-in visitations at this time
- Our building remains closed to everyone except residents and staff

Smith Crossing continues to

- Serve grab-and-go libations and casual menu in The Oak Room on Wednesday from 3 until 6pm
- Organize even more activities and balance classes along with Bridge, Mahjong and Wii games for groups of 10 or fewer people
- Host more outdoor entertainment in all of our Courtyards

Based on CDC's recommendations, Smith Crossing recommends residents continue to rely on televised religious services.

We value the guidance provided by Centers for Disease Control and Prevention, Illinois and Will County Departments of Public Health, and Centers for Medicare & Medicaid Services as we establish new reopening protocols. Our goal is to provide more opportunities for residents to enjoy each other's company and to spend more time with their families.

As all of us enjoy the benefits of a revitalized social scene at Smith Crossing, we follow best practices because we

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any gatherings of more than 10 people or any field trips

Please write to COVID19SmithCrossing@SmithSeniorLiving.org so our senior staff member, who monitors your questions, ideas and suggestions, can ask our appropriate colleague to respond to you.

Very truly yours,

Amanda Mauceri

Amanda Mauceri
Executive Director