



June 16, 2020

Dear Smith Crossing Family,

We are so pleased to report that Smith Crossing remains free of COVID-19.

To comply with Will County's requirements, we continue to conduct testing weekly for assisted living, memory care, rehab and skilled nursing care residents and staff members. If there is any change in our status regarding the virus, we will report any findings to you in a timely manner.

It is inspiring to see more residents taking advantage of our beautiful campus. Based on the success of our initial reopening program, we now are adding more ways to enjoy each other's company.

Starting this week, Smith Crossing will

- Serve grab-and-go libations and casual menu in The Oak Room on Wednesday from 3 until 6pm
- Explore how to offer open seating for dining outdoors thanks to the success of last Sunday's bar-b-que
- Organize more balance classes along with Bridge, Mahjong and Wii games for groups of 10 or fewer people who make reservations
- Host more outdoor entertainment in all of our Courtyards
- Open the salon for assisted living and memory care residents

Based on CDC's recommendations, Smith Crossing

- Recommends residents continue to rely on televised religious services
- Adheres to the current no visitors policy for skilled nursing care residents

For now, we encourage families of skilled nursing care residents to schedule "window visits" by calling 708-326-2331. And we are pleased so many independent and assisted living residents visit outside with their families.

As we move forward with our reopening plans, residents and staff members as well as visitors must follow all protocols and practices designed to abate COVID-19: wear a face mask, observe social distancing, practice hand-hygiene and other precautions including participating in gatherings of less than 10 people.

Our commitment to you motivates our compliance with all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois and Will County Departments of Public Health and Centers for Medicare & Medicaid Services.

Smith Crossing follows best practices because we

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any gatherings of more than 10 people or any field trips

Let's continue to take precautions as we enjoy the benefits of a revitalized social scene at Smith Crossing. Please share your suggestions and questions by writing to COVID19SmithCrossing@SmithSeniorLiving.org. Our senior staff member will ask the appropriate employee to contact you.

Sincerely yours,

Amanda Mauceri

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Executive Director