



June 9, 2020

Dear Smith Crossing Family,

We are so pleased to report that Smith Crossing now is free of COVID-19.

Our two residents, who had been positive, achieved two consecutive negative outcomes and left the isolation unit, which is now empty. Also today, we tested all skilled nursing care residents, whether or not they previously tested positive for the virus, to set a baseline. Then going forward, we will test skilled nursing care residents once a month.

We are happy to see independent living residents and their families visiting outside on our campus. And we ask families of assisted living to plan outdoor visits and families of skilled nursing care residents to schedule “window visits” by calling 708-326-2331.

***Reopening begins with services***

While each level of living has a custom-designed reopening plan, the goal is the same: to revitalize our Smith Crossing lifestyle during the next several weeks.

We are gratified by your initial response to take advantage of options of what Smith Crossing can offer now. In addition to salon services and on-campus medical appointments, you may be pleased to know:

- Our life enrichment team is planning card games, Wii bowling and other activities for groups of 10 or fewer residents in all levels of living.
- We are hosting live entertainment in all the courtyards and broadcasting this talent on our in-house TV station.
- Our fitness team increased its daily broadcast exercise programs to twice a day and is seeing residents in the fitness center.
- We will announce this week when The Oak Room serves a carry-out menu of alcoholic beverages and summertime menu items.
- The salon staff for assisted living residents is scheduling appointments for when it opens during the week of June 15.

And we continue to encourage independent living residents to pick-up their breakfast and lunch at the Bistro.

As we advance our reopening plans, we count on you to follow all protocols and practices designed to abate COVID-19. Both residents and staff members must follow all mandated practices: wearing a face mask, observing social distancing, practicing hand-hygiene and other precautions including keeping all gatherings to less than 10 people.

Our commitment to you motivates our compliance with all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois and Chicago Departments of Public Health and Centers for Medicare and Medicaid Services.

And we continue to

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any gatherings of more than 10 people or any field trips

As we start enjoying summer at Smith Crossing, please share your suggestions by writing to [COVID19SmithCrossing@SmithSeniorLiving.org](mailto:COVID19SmithCrossing@SmithSeniorLiving.org). Our senior staff member will ask the appropriate employee to contact you.

Sincerely yours,

*Amanda Mauceri*

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Executive Director