



June 2, 2020

Dear Smith Crossing Family,

Because Smith Crossing has met all the requirements of the Illinois Department of Public Health, we only now can reopen some areas of our campus. Our first steps are designed to encourage residents to spend a small amount of time outside their apartments and villas.

Of course, as we expand programs and services, both residents and staff members follow all mandated practices: wearing a face mask, observing social distancing, practicing hand-hygiene and other precautions including keeping all gatherings to less than 10 people.

### ***Smith Crossing's weekly update***

As part of entering this new phase, Smith Crossing is providing a report of the current status of cases of COVID-19 on our campus.

- Two residents, who tested positive for the virus, remain in our isolation unit where our staff wears full-PPE, including gowns, masks, goggles and face shields when caring for these residents. Our medical director requires two consecutive negative test results before these residents will be released from this unit. Test results are pending for both.
- All employees, who tested positive, have recovered and returned to work.

At Smith Crossing, we carefully observe all HIPAA regulations. Please join us in respecting the privacy of every resident and staff member.

Today's data is accurate and focuses on the present. So please understand that you may see variances from that weekly report, which is cumulative, published on IDPH's website every Friday.

### ***More testing for certain residents, staff***

In response to the most recent IDPH guidelines, Smith Crossing will test on a regular basis all assisted living and skilled nursing care residents and all staff members who provide direct care to them. Of courses, we also will test others if and when the needed were to arise.

We also are taking precautions by requiring testing and a 14-day period of isolation for new residents and for those who are moving to another level of care. While we monitor these residents, we also protect others who will be their new neighbors.

Since mid-March, Smith Crossing has conducted a total of 251 tests: 135 for residents and 116 for staff members. We believe this proactive strategy has helped us contain the spread of the virus. At this time, we are waiting for test results for 12 residents and staff members in addition to the two for residents in isolation.

### ***Reopening begins with services***

While each level of living has a custom-designed reopening plan, the goal is the same: to incrementally revitalize our Smith Crossing lifestyle. We are pleased by your initial response to take advantage of options for dining, fitness training, life enrichment programs, on-campus medical appointments and salon services.

And most important, we are delighted to find a way to make it possible for families to visit residents. How to plan a visit is detailed in my recent letter.

As we reopen our community, we count on your adherence to protocols and practices designed to abate COVID-19. Our commitment to you motivates our compliance with all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois and Chicago Departments of Public Health and Centers for Medicare and Medicaid Services.

And we continue to

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any large gatherings and field trips

During this period of expanding daily life, please share your suggestions and ask questions by writing to [COVID19SmithCrossing@SmithSeniorLiving.org](mailto:COVID19SmithCrossing@SmithSeniorLiving.org). Our senior staff member will ask the appropriate employee to contact you.

Sincerely yours,

*Amanda Mauceri*

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Executive Director