



May 26, 2020

Dear Smith Crossing Family,

As we anticipate our move into Phase Three of *Restore Illinois*, we have prepared a comprehensive plan, which we will send later this week, to incrementally open areas of our campus when it is safely possible to do so.

Our decision-making process is guided by CMS, CDC and Illinois Department of Public Health guidelines—plus our experience in mitigating the spread of COVID-19 at Smith Crossing.

Smith Crossing's weekly update

Today, we adjusted our weekly update to report on the number of tests taken instead of how many people took them. This shift reflects our practice of testing those with positive results more than once so we can monitor their progress and confirm when they are free of the virus.

Here is a current summary of the outcomes of all 130 tests taken by Smith Crossing residents:

- For our isolation unit, two residents, who have tested positive, are recovering there.
- For residents in our skilled nursing care wing, all 32 tests are negative.
- For assisted living and memory care residents, a total of 52 tests report 51 negative results; the result for one is pending.
- For those in independent living residences, all 44 results are negative.

We recently resumed our ability to move residents to a higher level of care, when needed. To continue with our mitigation efforts before they move to their new home, they now spend 14 days quarantined in our transitional care unit. This way, we monitor them, and we protect other residents who will be their new neighbors.

Here is our update for 111 tests taken by Smith Crossing employees:

- Negative test results total 98.
- Employees, who have recovered and returned to work in accordance with CDC guidelines, grew to eight. Plus, one person is awaiting clearance to return to Smith Crossing.
- Four test results are pending.

At Smith Crossing, we carefully observe all HIPAA regulations. Please join us in respecting the privacy of every resident and staff member.

We watch for changes in conditions for residents and employees, and continue to offer tests. If someone tests positive, we immediately contact the resident and family or the employee. We also follow IDPH guidelines by notifying you within 12 hours.

The data we share with you is the most current. So please know that you may find some variances from weekly updates on IDPH's website every Friday.

We value your support of our adherence to protocols and practices designed to abate COVID-19. We still follow and adjust to recommendations by CDC, CMS, IDPH and local health authorities. Our staff wears full-PPE, including gowns, masks, goggles and face shields, when inside our isolation unit. Throughout our campus, all staff members wear universal face masks.

Here are just a few more of the many guidelines we follow to protect the safety and well-being of all residents and employees:

- Screen all staff members before and during each shift
- Restrict all visitors
- Still do not plan any communal gatherings and field trips

Our dedication to all residents and staff affirms our commitment to enforce all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois Department of Public Health and Centers for Medicare and Medicaid.

We appreciate your using COVID19SmithCrossing@SmithSeniorLiving.org so a senior staff member can ask the appropriate employee to contact you.

Sincerely yours,

Amanda Mauceri

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Executive Director