



May 12, 2020

Dear Smith Crossing Family,

Just yesterday, the two residents in our COVID-19 isolation unit tested negative for the virus. Upon their physicians' approval, they will leave our isolation unit. So, I am grateful to also report at this time all of our residents living at Smith Crossing are free of this virus.

Residents	Total Tested	Current Positive Diagnosis	Current Negative Diagnosis	Current Results Pending	Current Recovered	Deceased
Isolation unit	2	0	0	0	2	0
Skilled nursing care	36	0	36	0	0	0
Assisted living and memory care	49	0	49	0	0	0
Independent living	24	1	23	0	0	0
	111	1	108	0	2	0

Our independent living resident, who had tested positive while at the hospital in April, is recovering at another care center.

Employees	Total Tested	Current Positive Diagnosis	Current Negative Diagnosis	Current Results Pending	Current Recovered Now at Work
	96	0	88	1	7

All seven staff members, who had tested positive, are recovered and have returned to work, in accordance with CDC guidelines. The test result for one staff members is still pending.

As our first priority, we always communicate immediately with residents and their families as well as with employees when we receive a positive test result. If and when a resident or employee may have had a known, direct exposure, we also notify them directly. As you know, Smith Crossing observes all HIPAA regulations. And we encourage you to respect the privacy of every resident and staff member.

This letter also affords us an opportunity to update all residents, families and staff about our ongoing mitigation strategies related to COVID-19 and any related impact on normal operations within our community.

We continue to offer onsite testing to all residents on Wednesdays at 1pm and to all employees on Fridays at 1pm. They are not required to have symptoms. We believe taking this approach makes it possible to identify asymptomatic individuals and to reduce the likelihood of transmission.

Smith Crossing has a designated area within our community for residents diagnosed positive with COVID-19. Also following the recommendations of the CDC, CMS and local health authorities, our staff continues to wear full-PPE, including gowns, masks, goggles and face shields when inside the COVID-19 designated area. As you have likely seen, all staff have been wearing universal face masks for some time now.

We continue to screen all staff members before and during each shift; to restrict all visitors; and to cancel all communal gatherings and field trips. These are just a few of the many guidelines that Smith Crossing follows to protect the safety and well-being of all residents and staff members.

In addition to my weekly update, we distribute notices within 12 hours of learning about a new occurrence of the virus for a resident or staff member here as another way to comply with guidelines published by the Illinois Department of Public Health. Like this letter, these notices include a resident's level of living and confirm appropriate actions were taken.

Our goal is to keep you informed about the status of our residents and staff and provide details including their diagnoses and progress. Please be confident the data we share is the most accurate and current so there may be some variances from information currently posted on IDPH's website.

We remain steadfast in our commitment to adhering to all protocols and practices directed by Centers for Disease Control and Prevention, Illinois Department of Public Health and Centers for Medicare and Medicaid.

Sincerely yours,

Amanda Mauceri

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Executive Director

PS Please contact us at COVID19SmithCrossing@SmithSeniorLiving.org so our senior staff member can ask the appropriate staff member to respond directly to you.