



May 5, 2020

Dear Smith Crossing Family,

This update every Tuesday provides a way to keep you informed about the status of our residents and staff who have been tested for COVID-19, and details information about those who diagnosed positive or negative, including those who have recovered. This letter also is at [SmithCrossing.org](http://SmithCrossing.org).

This letter also affords an opportunity for us to update all residents, families and staff about our ongoing mitigation strategies related to COVID-19 and any related impact on normal operations within our community.

Less than a month ago on April 10, Smith Crossing received the first positive diagnosis for one resident. Today, I am sharing the current status regarding testing 108 residents. We remain grateful that Smith Crossing can report a total of 85 residents' tests indicate they did not have COVID-19.

<i><b>Residents</b></i>	<b>Total Tested</b>	Current Positive Diagnosis	Current Negative Result	Results Pending	Deceased
Skilled nursing care	<b>36</b>	0	36	0	0
Memory care	<b>15</b>	2	13	0	0
Assisted living	<b>36</b>	0	36	0	0
Independent living	<b>22</b>	1	0	21	0
<b>Totals</b>	<b>109</b>	<b>3</b>	<b>85</b>	<b>21</b>	<b>0</b>

Today, we continue to care for two memory care residents in our established COVID-19 isolation unit housed in the skilled nursing wing. Our first resident, who had tested positive while at the hospital in April, is recovering at another care center.

<i><b>Employees</b></i>	<b>Total Tested</b>	Current Positive Diagnosis	Current Negative Result	Recovered	Deceased
	<b>82</b>	<b>2</b>	<b>75</b>	<b>5</b>	<b>0</b>

Of those with a positive test result, five employees have recovered and returned to work, in accordance with CDC guidelines, and two staff members continue to recover at home.

As our first priority, we always communicate immediately with residents and their families as well as with employees when we receive a positive test result. If and when a resident or employee may have had a known, direct exposure, we also notify them directly.

As we share this information, please know that Smith Crossing observes all HIPAA regulations. And we encourage you to respect the privacy of every resident and staff member.

We continue to offer onsite testing to all residents and employees without requiring anyone to have symptoms to qualify for being tested. We believe taking this evidence-based approach makes it possible to identify asymptomatic individuals and to reduce the likelihood of transmission.

Smith Crossing has a designated area within our community for residents diagnosed positive with COVID-19. Also following the recommendations of the CDC, CMS and local health authorities, our staff continues to wear full-PPE, including gowns, masks, goggles and face shields when inside the COVID-19 designated area. As you have likely seen, all staff have been wearing universal face masks for some time now.

Smith Crossing continues to screen all staff members before and during each shift; to restrict all visitors; and to cancel all communal gatherings and field trips. These are just a few of the many guidelines that Smith Crossing follows to protect the safety and well-being of all residents and staff members.

In addition to my weekly update, we will distribute notices within 12 hours of learning about a new occurrence of the virus for a resident or staff member here as another way to comply with guidelines published by the Illinois Department of Public Health. Like this letter, these notices include a resident's level of living and confirm appropriate actions were taken.

We remain steadfast in our commitment to adhering to all protocols and practices directed by Centers for Disease Control and Prevention, Illinois Department of Public Health and Centers for Medicare and Medicaid.

Wednesday, May 6, is National Nurses Day to begin a celebration and well-deserved recognition for nurses through May 12. Please join me in praising and thanking our Smith Crossing's team of amazing nursing professionals who demonstrate each day what it means to know how to care for others.

Sincerely yours,

*Amanda Mauceri*

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Executive Director

PS Please contact us using [COVID19SmithCrossing@SmithSeniorLiving.org](mailto:COVID19SmithCrossing@SmithSeniorLiving.org) so our senior staff member can ask the appropriate staff member to respond directly to you.